

Al Koot Insurance & Reinsurance Company P.J.S.C.

Financial Statements

31 December 2021

Al Koot Insurance & Reinsurance Company P.J.S.C.

**Financial statements and Independent Auditor's Report
For the year ended 31 December 2021**

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Independent auditors' report

**To the Shareholders of
Al Koot Insurance and Reinsurance Company P.J.S.C.**

Opinion

We have audited the financial statements of Al Koot Insurance and Reinsurance Company P.J.S.C. (the 'Company'), which comprise the statement of financial position as at 31 December 2021, the statements of profit or loss¹, comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising significant accounting policies and other explanatory information, as set out on pages 9 to 44.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as at 31 December 2021, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS).

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants International Code of Ethics for Professional Accountants (including International Independence Standards) (IESBA Code), together with the ethical requirements that are relevant to our audit of the Company's financial statements in the State of Qatar, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management² for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Company's financial reporting process.



Independent auditors' report (continued)

AI Koot Insurance and Reinsurance Company P.J.S.C.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company/Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



Independent auditors' report (continued)

Al Koot Insurance and Reinsurance Company P.J.S.C.

Report on Other Legal and Regulatory Requirements

We have obtained all the information and explanations we considered necessary for the purposes of our audit. The Company has maintained proper accounting records and its financial statements are in agreement therewith. We are not aware of any violations of the Qatar Central Bank rules, the Qatar Commercial Companies Law No. 11 of 2015, and the terms of the Company's Articles of Association and any amendments thereto having occurred during the year which might have had a material effect on the Company's financial position or performance as at and for the year ended 31 December 2021.

27 January 2022
Doha
State of Qatar

Yacoub Hobeika
KPMG

Qatar Auditors' Registry Number 289

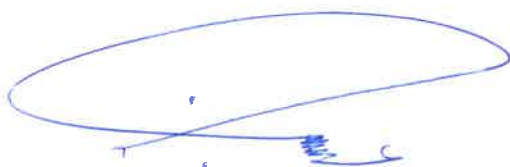
Al Koot Insurance & Reinsurance Company P.J.S.C.

Statement of financial position As at 31 December 2021

In Qatari Riyals

	Notes	2021	2020
ASSETS			
Cash and cash equivalents	5	60,147,152	77,829,121
Time deposits with maturities in excess of 3 months		85,638,070	85,197,938
Financial investments	6	811,160,701	712,312,835
Insurance and other receivables	7	281,854,016	257,985,365
Reinsurance contract assets	8	757,382,022	806,129,629
Due from related parties	9	8,838,685	37,793,757
Property and equipment	10	157,999,848	160,129,288
TOTAL ASSETS		2,163,020,494	2,137,377,933
EQUITY AND LIABILITIES			
EQUITY			
Share capital	11	218,600,000	218,600,000
Legal reserve	12	134,219,560	128,300,994
General reserve	13	150,000,000	150,000,000
Fair value reserve	14	3,785,785	22,474,901
Retained earnings		183,485,123	165,718,027
TOTAL EQUITY		690,090,468	685,093,922
LIABILITIES			
Insurance contract liabilities	8	1,214,576,019	1,228,652,619
Due to insurance and reinsurance companies	15	221,696,744	177,816,444
Other liabilities		17,153,492	25,104,246
Due to related parties	9	11,663,623	13,805,229
Employees' end of service benefits	16	7,840,148	6,905,473
TOTAL LIABILITIES		1,472,930,026	1,452,284,011
TOTAL EQUITY AND LIABILITIES		2,163,020,494	2,137,377,933

These financial statements were approved by the Board of Directors and signed on their behalf by the following on



Mr. Abdulrahman Ali Al-Abdulla
Chairman



Mr. Ahmed Rafee Al-Emadi
Chief Executive Officer



The accompanying notes on pages 9 to 44 form an integral part of these financial statements

Statement of profit or loss
For the year ended 31 December 2021

In Qatari Riyals

	Notes	2021	2020
Gross premiums		973,224,869	1,035,327,081
Reinsurers' share of gross premiums		<u>(567,194,723)</u>	<u>(593,088,332)</u>
Net premiums		406,030,146	442,238,749
Change in unearned premium	8	<u>1,401,401</u>	<u>(28,905,739)</u>
Earned insurance premiums		407,431,547	413,333,010
Net commission income / (expense)		6,892,092	1,989,674
Brokerage cost		<u>(24,845,787)</u>	<u>(13,710,634)</u>
Total underwriting revenues		<u>389,477,852</u>	<u>401,612,050</u>
Claims paid	17	(694,363,411)	(698,547,185)
Reinsurers' share of claims paid	17	412,044,800	404,176,508
Change in outstanding claims	17	<u>(36,072,408)</u>	<u>(6,338,689)</u>
Net claims incurred	17	<u>(318,391,019)</u>	<u>(300,709,366)</u>
NET UNDERWRITING RESULTS		<u>71,086,833</u>	<u>100,902,684</u>
Interest income		16,135,802	14,487,333
Net gain / (loss) on financial assets at fair value through profit and loss		15,085,409	(7,645,702)
Net gain on sale of financial investments		12,344,115	12,327,012
Dividend income		2,480,855	3,515,177
Profit distribution from managed funds		<u>3,888,235</u>	<u>3,821,782</u>
INVESTMENT AND OTHER INCOME		<u>49,934,416</u>	<u>26,505,602</u>
General and administrative expenses	18	(57,104,641)	(68,363,340)
Allowance for impairment of financial assets	21	<u>(3,489,196)</u>	<u>(7,028,756)</u>
Total expenses		<u>(60,593,837)</u>	<u>(75,392,096)</u>
PROFIT BEFORE TAX		<u>60,427,412</u>	<u>52,016,190</u>
Income tax expense	19	<u>(1,241,750)</u>	<u>(1,074,371)</u>
PROFIT FOR THE YEAR		<u>59,185,662</u>	<u>50,941,819</u>



The accompanying notes on pages 9 to 44 form an integral part of these financial statements

Statement of other comprehensive income
For the year ended 31 December 2021

In Qatari Riyals

	2021	2020
Profit for the year	<u>59,185,662</u>	<u>50,941,819</u>
Other comprehensive income		
<i>Items that are or may be reclassified subsequently to profit or loss</i>		
Debt investments at FVOCI – net change in fair value	(13,434,459)	16,057,602
Debt investments at FVOCI – reclassified to profit or loss	(5,254,657)	(12,340)
	<u>(18,689,116)</u>	<u>16,045,262</u>
<i>Items that will not be reclassified subsequently to profit or loss</i>		
Funds and equities at FVOCI – net change in fair value	-	(1,912,146)
Other comprehensive income for the year	<u>(18,689,116)</u>	<u>14,133,116</u>
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	<u>40,496,546</u>	<u>65,074,935</u>



Al Koot Insurance & Reinsurance Company P.J.S.C.

Statement of cash flows **For the year ended 31 December 2020**

In Qatari Riyals

	Share Capital	Legal reserve	General reserve	Fair value reserve	Retained earnings	Total
Balance at January 1, 2020	218,600,000	123,206,812	150,000,000	6,429,639	136,155,767	634,392,218
<i>Total comprehensive income for the year</i>						
Profit for the year	-	-	-	-	50,941,819	50,941,819
Other comprehensive income for the year	-	-	-	14,133,116	-	14,133,116
<i>Total comprehensive income for the year</i>	-	-	-	14,133,116	50,941,819	65,074,935
<i>Transaction with the owners of the Company, contributions and distributions</i>						
Dividend (Note 11)	-	-	-	-	(14,373,231)	(14,373,231)
<i>Other transactions</i>						
Transfer to legal reserve (Note 12)	-	5,094,182	-	-	(5,094,182)	-
Disposal of funds and equities at FVOCI reclassified to retained earnings	-	-	-	1,912,146	(1,912,146)	-
Balance at December 31, 2020	<u>218,600,000</u>	<u>128,300,994</u>	<u>150,000,000</u>	<u>22,474,901</u>	<u>165,718,027</u>	<u>685,093,922</u>
Balance at January 1, 2021	<u>218,600,000</u>	<u>128,300,994</u>	<u>150,000,000</u>	<u>22,474,901</u>	<u>165,718,027</u>	<u>685,093,922</u>
<i>Total comprehensive income for the year</i>						
Profit for the year	-	-	-	-	59,185,662	59,185,662
Other comprehensive income for the year	-	-	-	(18,689,116)	-	(18,689,116)
<i>Total comprehensive income for the year</i>	-	-	-	(18,689,116)	59,185,662	40,496,546
<i>Transaction with the owners of the Company, contributions and distributions</i>						
Dividend (Note 11)	-	-	-	-	(35,500,000)	(35,500,000)
<i>Other transactions</i>						
Transfer to legal reserve (Note 12)	-	5,918,566	-	-	(5,918,566)	-
Balance at December 31, 2021	<u>218,600,000</u>	<u>134,219,560</u>	<u>150,000,000</u>	<u>3,785,785</u>	<u>183,485,123</u>	<u>690,090,468</u>

The accompanying notes on pages 9 to 44 form an integral part of these financial statements

Statement of cash flows
For the year ended 31 December 2021

In Qatari Riyals

	Note	2021	2020
CASH FLOW FROM OPERATING ACTIVITIES			
Profit before tax		60,427,412	52,016,190
<i>Adjustments for:</i>			
Interest income		(16,135,802)	(14,487,333)
Depreciation	10	3,466,497	3,224,341
Net (loss) / gain on financial assets at fair value through profit or loss		(15,085,409)	7,645,702
Allowance for impairment of financial assets	21	3,489,196	7,028,756
Provision for employees' end of service benefits	16	1,249,878	1,614,080
Net gain on disposal of financial investments		(12,344,115)	(12,327,012)
Profit distribution from managed funds		(3,888,235)	(3,821,782)
Dividend income		(2,480,855)	(3,515,177)
		<u>18,698,567</u>	<u>37,377,765</u>
Changes in			
Insurance and other receivables		(28,416,727)	189,435,129
Reinsurance contract assets		48,747,607	123,834,301
Due from related parties		29,215,900	(7,998,277)
Insurance contract liabilities		(14,076,600)	(88,589,873)
Due to insurance and reinsurance companies		43,880,300	(225,823,535)
Other liabilities		(7,950,754)	(712,376)
Due to related parties		(3,383,356)	12,488,495
Cash from operating activities		<u>86,714,937</u>	<u>40,011,629</u>
Employees' end of service benefits paid		(315,203)	(681,211)
Net cash from operating activities		<u>86,399,734</u>	<u>39,330,418</u>
CASH FLOW FROM INVESTING ACTIVITIES			
Movement in fixed deposits with maturities of more than 3 months		(585,647)	96,810,026
Proceeds from disposal of financial investments		245,958,956	437,263,653
Purchase of financial investments		(334,585,930)	(528,453,852)
Interest received		15,607,322	16,171,802
Purchase of property and equipment	10	(1,337,057)	(6,833,053)
Profit distribution from managed funds		3,888,235	3,821,782
Dividends received		2,480,855	3,515,177
Net cash (used) / from investing activities		<u>(68,573,266)</u>	<u>22,295,535</u>
CASH FLOW FROM FINANCING ACTIVITY			
Dividends paid	11	(35,500,000)	(14,373,231)
Cash used in financing activity		<u>(35,500,000)</u>	<u>(14,373,231)</u>
NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS			
		(17,673,532)	47,252,722
Cash and cash equivalents at 1 January		77,829,618	30,576,896
CASH AND CASH EQUIVALENTS AT 31 DECEMBER	5	<u>60,156,086</u>	<u>77,829,618</u>

* Cash and cash equivalents after deduction of expected credit loss amounted to QR 60,147,152. (31 December 2020: QR 77,829,121).

**Notes to the financial statements
As at and for the year ended 31 December 2021**

1. Reporting entity

Al Koot Insurance & Reinsurance Company P.J.S.C. (the "Company") is a Company, which was previously operating as a wholly owned subsidiary of Qatar Petroleum ("QP") as per the Cabinet Resolution No. 27 of 2003 ratified by an Emiri Decree dated October 27, 2003. The Company commenced commercial operations on April 1, 2003. The registered office of the Company is located in Doha, State of Qatar.

The shares of QP were transferred to Gulf International Services Q.S.C. ("GIS") on February 12, 2008. GIS is a public shareholding company owned 10% by QP and 90% by individual investors and selected institutions.

The Company is engaged in the business of general and medical insurance and reinsurance except for vehicle insurance and insurance against the risk of death and accidents.

These financial statements were approved by the Board of Directors and signed on 27 January 2022.

2. Application of new and revised international financial reporting standards (IFRSs)

2.1 New standards, amendments and interpretation are effective from 1 January 2021 but they do not have a material effect on the Company's financial statements.

- a) The below amendments to IFRS were effective from 1 January 2021.
- Interest Rates Benchmark Reforms – Phase 2 (Amendment to IFRS9, IAS 39, IFRS 7, IFRS 4 and IFRS 16).

2.2. Standards issued but not yet effective

This table lists the recent changes to the financial statement that are required to be applied for annual period beginning after 1 January 2021 and that are available for early adoption in annual periods beginning on 1 January 2021.

New standards or amendments	Effective date
– COVID-19-Related Rent Concessions beyond 30 June 2021 (Amendments to IFRS 16)	1 April 2021
– Onerous Contracts – Cost of Fulfilling a Contract (Amendments to IAS 37)	1 January 2022
– Annual Improvements to IFRS Standards 2018 – 2020	1 January 2022
– Property, Plant and Equipment: Proceeds before Intended Use (Amendments to IAS 16)	1 January 2022
– Reference to the Conceptual Framework (Amendments to IFRS 3)	1 January 2022
– Classification of Liabilities as Current or Non-current (Amendments to IAS 1)	1 January 2023
– IFRS 17 Insurance Contracts and amendments to IFRS 17 Insurance Contracts	1 January 2023
– Disclosure of Accounting Policies (Amendments to IAS 1 and IFRS Practice Statements 2)	1 January 2023
– Definition of Accounting Estimates (Amendments to IAS 8)	1 January 2023
– Deferred Tax Related to Assets and Liabilities arising from a Single Transaction (Amendment to IAS 12)	1 January 2021
– Sale or Contribution of Assets Between an Investor and its Associate or Joint Venture (Amendments to IFRS 10 and IAS 28)	Available for early adoption

The Company is currently evaluating the impact of these new standard and amendments and will adopt them on their effective dates.

IFRS 17 'Insurance Contracts'

In May 2017, the IASB issued IFRS 17 'Insurance Contracts' to replace the existing IFRS 4 'Insurance Contracts'. In June 2020, the IASB issued amendments to IFRS 17, including delaying the effective date to reporting periods on or after 1 January 2023. The Company intends to adopt the new standard on its mandatory effective date.

IFRS 17, 'Insurance Contracts', as amended, will have the effect of introducing fundamental changes to the statutory reporting of insurance entities that prepare accounts according to IFRS from 2023.

2. Application of new and revised international financial reporting standards (IFRSs) (continued)

2.2. Standards issued but not yet effective (continued)

IFRS 17 requires liabilities for insurance contracts to be recognised as the present value of future cash flows, incorporating an explicit risk adjustment, which is updated at each reporting date to reflect current conditions, and a contractual service margin (CSM) that is initially set equal and opposite to any day-one gain arising on initial recognition. Losses are recognised directly into the income statement. For measurement purposes, contracts are grouped together into contracts of similar risk, profitability profile and issue year, with further divisions for contracts that are managed separately.

Profit for insurance contracts under IFRS 17 is represented by the recognition of the services provided to policyholders in the period (release of the CSM), release from non-economic risk (release of risk adjustment) and investment profit.

The CSM is released as profit over the coverage period of the insurance contract, reflecting the delivery of services to the policyholder. For certain contracts with participating features (where a substantial share of the fair value of the related investments and other underlying items is paid to policyholders), the CSM reflects the variable fee to shareholders. For these contracts, the CSM is adjusted to reflect the changes in economic experience and assumptions. For all other contracts the CSM is only adjusted for non-economic assumptions.

IFRS 17 introduces a new measure of insurance revenue, based on the delivery of services to policyholders and excluding any premiums related to the investment elements of policies, which will be significantly different from existing premium revenue measures, currently reported in the income statement.

In order to transition to IFRS 17, the amount of deferred profit, being the CSM at transition date, needs to be determined. IFRS 17 requires this CSM to be calculated as if the standard had applied retrospectively. However, if this is not practical an entity is required to choose either a modified retrospective approach or to determine the CSM by reference to the fair value of the liabilities at the transition date. The approach for determining the CSM will have a significant impact on both retained earnings and on the amount of profits.

The Company has implementation programme underway to implement this new standard. The effect of changes required to the Company's accounting policies as a result of implementing the new standard is expected to, amongst other things, alter the timing of revenue and profit recognition. The implementation of this standard involves significant enhancements to the IT, actuarial and finance systems of the Company.

3. Basis of accounting

a) Statement of compliance

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

b) Basis of measurement

These financial statements have been prepared under the historical cost basis except for certain investments, which are measured at fair value at the end of each reporting period as follows:

- Investments measured at fair value through profit or loss ('FVTPL');
- Other Financial assets designated at fair value through profit or loss ('FVTPL'); and
- Financial investment measured at fair value through other comprehensive income ('FVOCI')

c) Functional and presentation currency

These financial statements are presented in Qatari Riyal (QR), which is the Company's functional and presentation currency.

**Notes to the financial statements
As at and for the year ended 31 December 2021**

3. Basis of accounting (continued)

3.1 Significant accounting policies

The Company has consistently applied the following accounting policies to all periods presented in these financial statements, except if mentioned otherwise.

a) Revenue recognition

(i) Premiums earned

Premiums and reinsurance premiums are taken into income over the terms of the policies to which they relate. Gross insurance and reinsurance written premiums comprise the total premiums receivable for the whole period of cover provided by contracts entered into during the accounting period. They are recognised on the date on which the policy commences.

Unearned premiums represent the portion of net premiums written relating to the unexpired period of coverage calculated at actual number of days method (daily pro-rata basis). The change in the provision for unearned premium is taken to the statement of income in order that revenue is recognised over the period of risk.

(ii) Commission income and expenses

Commission income is earned from the reinsurer for the premium ceded during the year. Similarly, the commission expense is incurred for the insurance companies for the reinsurance premium written.

(iii) Interest income

Interest income is recognized in the statement of income as it accrues and is calculated by using the effective interest rate method. Fees and commissions that are an integral part of the effective yield of the financial asset or liability are recognized as an adjustment to the effective interest rate of the instrument.

(iv) Dividend income

Dividend income is recognized when the dividend is received or when the right to receive the payment is established.

(v) Realised gains and losses

Realised gains and losses recorded in the statement of income include gains and losses on financial investments. Gains and losses on the sale of financial investments are calculated as the difference between net sales proceeds and the fair value at the last reporting period and are recorded on occurrence of the sale transaction.

b) Claims and expense recognition

Claims

Claims incurred consist of amounts payable to policyholders and third parties and related loss adjustment expenses, net of salvage and other recoveries and are charged to the statement of income as incurred.

Gross outstanding claims comprise the gross estimated cost of claims incurred but not settled at the end of the reporting period, whether reported or not. Provisions for reported claims, but not settled as at the end of the reporting period, are made on the individual case estimates. In addition, a provision based on a range of historical trends, empirical data and current assumptions is maintained for the cost of settling claims incurred but not reported at the end of the reporting period.

Reinsurers' share of claims

Reinsurers' share of claims are recognised when the related gross insurance claim is recognised according to the terms of the relevant contract.

c) Liability adequacy test

At the end of each reporting period, the Company assesses whether its recognized insurance liabilities are adequate using current estimates of future cash flows under its insurance contracts. If that assessment shows that the carrying amount of its insurance liabilities is inadequate in the light of estimated future claims flows, the entire deficiency is immediately recognized in the statement of income.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

d) Reinsurance

The Company enters into agreements with other parties for reinsurance purposes, in order to minimize insurance risk exposure from large claims and to ensure the risk management policy of the Company, in the normal course of business for all of its business classes. Reinsurance contract assets represent balances due from reinsurance companies. Recoverable amounts are estimated in a manner consistent with the outstanding claims provision and are in accordance with the reinsurance contract.

Ceded reinsurance arrangements do not relieve the Company from its obligations to policyholders.

Premiums and claims on assumed reinsurance are recognised as income and expenses in the same manner as they would be if the reinsurance were considered direct business, taking into account the product classification of the reinsurance business.

Reinsurance assets are reviewed for impairment at the end of each reporting period or more frequently when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Company may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measureable impact on the amounts that the Company will receive from the reinsurance companies. The impairment loss is recorded in the statement of profit or loss.

Reinsurance contract liabilities represent balances due to reinsurance companies. Amounts payable are estimated in a manner consistent with the associated reinsurance contract.

Premiums and claims are presented on a gross basis for both ceded and assumed reinsurance.

e) Deferred acquisition costs (DAC)

DAC are amortised over the period in which the related revenues are earned. The reinsurers' share of deferred acquisition costs is amortised in the same manner as the underlying asset amortisation is recorded in the statement of income, the deferred portion of the acquisition costs is included in the statement of financial position.

An impairment review is performed at each reporting date or more frequently when an indication of impairment arises. When the recoverable amount is less than the carrying value, an impairment loss is recognised in the statement of income. DAC are included as a part of the liability adequacy test for each reporting period.

DAC are derecognised when the related contracts are either settled or disposed of.

f) Insurance receivables

Insurance contract receivables are recognised when due and measured on initial recognition at the fair value of the consideration received or receivable. Subsequent to initial recognition, insurance receivables are measured at amortised cost.

Insurance receivables are derecognised when the derecognition criteria for financial assets have been met.

g) Insurance payables

Insurance payables are recognised when due and measured on initial recognition at the fair value of the consideration received less directly attributable transaction costs. Subsequent to initial recognition, they are measured at amortised cost.

**Notes to the financial statements
As at and for the year ended 31 December 2021**

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

h) Foreign currency transactions

Transactions in foreign currencies are translated into functional currency of Company at the exchange rates at the dates of the transactions.

Monetary assets and liabilities denominated in foreign currencies are translated into the functional currency at the exchange rate at the reporting date. Non-monetary assets and liabilities that are measured at fair value in a foreign currency are translated into the functional currency at the exchange rate when the fair value was determined. Non-monetary items that are measured based on historical cost in a foreign currency are translated at the exchange rate at the date of the transaction. Foreign currency differences are generally recognised in profit or loss and presented within finance costs.

However, foreign currency differences arising from the translation of the following items are recognised in OCI:

- an investment in equity securities designated as at FVOCI (except on impairment, in which case foreign currency differences that have been recognised in OCI are reclassified to profit or loss);
- a financial liability designated as a hedge of the net investment in a foreign operation to the extent that the hedge is effective; and
- qualifying cash flow hedges to the extent that the hedges are effective.

i) Financial instruments

i. Recognition and initial measurement

Trade receivables and debt securities issued are initially recognised when they are originated. All other financial assets and financial liabilities are initially recognised when the Company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to its acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

ii. Classification and subsequent measurement

Financial assets

On initial recognition, a financial asset is classified as measured at: amortised cost; FVOCI – debt investment; FVOCI – equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the Company changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

A debt investment is measured at FVOCI if it meets both of the following conditions and is not designated as at FVTPL:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

i) Financial instruments (continued)

ii. Classification and subsequent measurement (continued)

Financial assets (continued)

On initial recognition of an equity investment that is not held for trading, the Company may irrevocably elect to present subsequent changes in the investment's fair value in OCI. This election is made on an investment-by-investment basis.

All financial assets not classified as measured at amortised cost or FVOCI as described above are measured at FVTPL. This includes all derivative financial assets. On initial recognition, the Company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial assets – Business model assessment

The Company makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. These include whether management's strategy focuses on earning contractual interest income, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of any related liabilities or expected cash outflows or realising cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported to the Company's management;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
- how managers of the business are compensated – e.g. whether compensation is based on the fair value of the assets managed or the contractual cash flows collected; and
- the frequency, volume and timing of sales of financial assets in prior periods, the reasons for such sales and expectations about future sales activity.

Transfers of financial assets to third parties in transactions that do not qualify for derecognition are not considered sales for this purpose, consistent with the Company's continuing recognition of the assets.

Financial assets that are held for trading or are managed and whose performance is evaluated on a fair value basis are measured at FVTPL.

Financial assets – Assessment whether contractual cash flows are solely payments of principal and interest

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as a profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Company considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making this assessment, the Company considers:

- contingent events that would change the amount or timing of cash flows;
- terms that may adjust the contractual coupon rate, including variable-rate features;
- prepayment and extension features; and
- terms that limit the Company's claim to cash flows from specified assets (e.g. non-recourse features).

Notes to the financial statements
As at and for the year ended 31 December 2021

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

i) Financial instruments (continued)

ii. Classification and subsequent measurement (continued)

Financial assets – Assessment whether contractual cash flows are solely payments of principal and interest (continued)

A prepayment feature is consistent with the solely payments of principal and interest criterion if the prepayment amount substantially represents unpaid amounts of principal and interest on the principal amount outstanding, which may include reasonable compensation for early termination of the contract. Additionally, for a financial asset acquired at a discount or premium to its contractual par amount, a feature that permits or requires prepayment at an amount that substantially represents the contractual par amount plus accrued (but unpaid) contractual interest (which may also include reasonable compensation for early termination) is treated as consistent with this criterion if the fair value of the prepayment feature is insignificant at initial recognition.

Financial assets – Subsequent measurement and gains and losses

Financial assets at FVTPL	These assets are subsequently measured at fair value. Net gains and losses, including any interest or dividend income, are recognised in profit or loss.
Financial assets at amortised cost	These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income, foreign exchange gains and losses and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.
Debt investments at FVOCI	These assets are subsequently measured at fair value. Interest income calculated using the effective interest method, foreign exchange gains and losses and impairment are recognised in profit or loss. Other net gains and losses are recognised in OCI. On derecognition, gains and losses accumulated in OCI are reclassified to profit or loss.
Equity investments at FVOCI	These assets are subsequently measured at fair value. Dividends are recognised as income in profit or loss unless the dividend clearly represents a recovery of part of the cost of the investment. Other net gains and losses are recognised in OCI and are never reclassified to profit or loss.

Financial liabilities – Classification, subsequent measurement and gains and losses

Financial liabilities are classified as measured at amortised cost or FVTPL. A financial liability is classified as at FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including any interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Interest expense and foreign exchange gains and losses are recognised in profit or loss. Any gain or loss on derecognition is also recognised in profit or loss.

iii. Derecognition

Financial assets

The Company derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the Company neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

The Company enters into transactions whereby it transfers assets recognised in its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets. In these cases, the transferred assets are not derecognised.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

i) Financial instruments (continued)

iii. Derecognition (continued)

Financial liabilities

The Company derecognises a financial liability when its contractual obligations are discharged or cancelled, or expire. The Company also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognised in profit or loss.

iv. Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the Company currently has a legally enforceable right to set off the amounts and it intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

j) Impairment

i. Non-derivative financial assets

Financial instruments and contract assets

The Company recognises loss allowances for ECLs on:

- financial assets measured at amortised cost;
- debt investments measured at FVOCI; and
- contract assets.

The Company also recognises loss allowances for ECLs on lease receivables, which are disclosed as part of trade and other receivables.

The Company measures loss allowances at an amount equal to lifetime ECLs, except for the following, which are measured at 12-month ECLs:

- debt securities that are determined to have low credit risk at the reporting date; and
- other debt securities and bank balances for which credit risk (i.e. the risk of default occurring over the expected life of the financial instrument) has not increased significantly since initial recognition.

Loss allowances for trade receivables (including lease receivables) and contract assets are always measured at an amount equal to lifetime ECLs.

When determining whether the credit risk of a financial asset has increased significantly since initial recognition and when estimating ECLs, the Company considers reasonable and supportable information that is relevant and available without undue cost or effort. This includes both quantitative and qualitative information and analysis, based on the Company's historical experience and informed credit assessment, that includes forward-looking information.

The Company assumes that the credit risk on a financial asset has increased significantly if it is more than 180 days past due.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

j) Impairment (continued)

i. Non-derivative financial assets (continued)

The Company considers a financial asset to be in default when:

- the debtor is unlikely to pay its credit obligations to the Company in full, without recourse by the Company to actions such as realising security (if any is held); or
- the financial asset is more than 365 days past due.

The Company considers a debt security to have low credit risk when its credit risk rating is equivalent to the globally understood definition of 'investment grade'. The Company considers this to be Baa3 or higher per Moody's or BBB- or higher per standards and poors.

Lifetime ECLs are the ECLs that result from all possible default events over the expected life of a financial instrument.

12-month ECLs are the portion of ECLs that result from default events that are possible within the 12 months after the reporting date (or a shorter period if the expected life of the instrument is less than 12 months).

The maximum period considered when estimating ECLs is the maximum contractual period over which the Company is exposed to credit risk.

Measurement of ECLs

ECLs are a probability-weighted estimate of credit losses. Credit losses are measured as the present value of all cash shortfalls (i.e. the difference between the cash flows due to the entity in accordance with the contract and the cash flows that the Company expects to receive).

ECLs are discounted at the effective interest rate of the financial asset.

Credit-impaired financial assets

At each reporting date, the Company assesses whether financial assets carried at amortised cost and debt securities at FVOCI are credit-impaired. A financial asset is 'credit-impaired' when one or more events that have a detrimental impact on the estimated future cash flows of the financial asset have occurred.

Evidence that a financial asset is credit-impaired includes the following observable data:

- significant financial difficulty of the debtor;
- a breach of contract such as a default or being more than 365 days past due;
- the restructuring of a loan or advance by the Company on terms that the Company would not consider otherwise;
- it is probable that the debtor will enter bankruptcy or other financial reorganisation; or
- the disappearance of an active market for a security because of financial difficulties.

Presentation of allowance for ECL in the statement of financial position

Loss allowances for financial assets measured at amortised cost are deducted from the gross carrying amount of the assets.

For debt securities at FVOCI, the loss allowance is charged to profit or loss and is recognised in OCI.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

j) Impairment (continued)

i. Non-derivative financial assets (continued)

Write-off

The Company writes off a financial asset when there is information indicating that the counterparty is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the counterparty has been placed under liquidation or has entered into bankruptcy proceedings, or in the case of trade receivables, when the amounts are over two years past due, whichever occurs sooner. Financial assets written off may still be subject to enforcement activities under the Company's recovery procedures, taking into account legal advice where appropriate. Any recoveries made are recognised in profit or loss.

ii. Non-financial assets

At each reporting date, the Company reviews the carrying amounts of its non-financial assets to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or CGUs. Goodwill arising from a business combination is allocated to CGUs or groups of CGUs that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

An impairment loss is recognised if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognised in profit or loss. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU on a pro rata basis.

An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

k) Cash and cash equivalents

Cash and cash equivalents are stated at carrying amount which is deemed to be fair value. Cash and cash equivalents comprise cash in hand, cash at bank and term deposits with bank.

For the purpose of the statement of cash flows, cash and cash equivalents consists of cash on hand, bank balances and short-term deposits with an original maturity of three months or less, net of outstanding bank overdrafts.

**Notes to the financial statements
As at and for the year ended 31 December 2021**

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

l) Property and equipment

i. Recognition and measurement

Items of property, plant and equipment are measured at cost less accumulated depreciation and any accumulated impairment losses.

If significant parts of an item of property and equipment have different useful lives, then they are accounted for as separate items (major components) of property and equipment.

Any gain or loss on disposal of an item of property and equipment is recognised in profit or loss.

ii. Subsequent expenditure

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the Company.

iii. Depreciation

Depreciation is calculated to write off the cost of items of property and equipment less their estimated residual values using the straight-line method over their estimated useful lives and is generally recognised in profit or loss.

The estimated useful lives of property, plant and equipment for current and comparative periods are as follows:

Furniture and fixture	- 4 years
Office equipment	- 4 years
Computers	- 4 years
Vehicles	- 4 years
Building	25 years

Depreciation methods, useful lives and residual values are reviewed at each reporting date and adjusted if appropriate.

iv. Derecognition

An item of property, plant and equipment is derecognised upon disposal or when no future economic benefits are expected from its use. Profits and losses on disposals of items of property, plant and equipment are determined by comparing the proceeds from their disposals with their respective carrying amounts, and are recognised net within profit or loss.

m) Provisions

Provisions are recognised when the Company has a present obligation (legal or constructive) as a result of a past event, and it is probable that an outflow of resources will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as finance cost.

Significant judgements and estimates

Provision for income tax

The Company calculates its provision for income tax based on the provisions of the applicable laws and regulations in the State of Qatar. Where the final tax outcome is different from the amounts that were initially recorded, such differences will impact the current and deferred income tax assets and/or liabilities in the period in which such determination is made.

**Notes to the financial statements
As at and for the year ended 31 December 2021**

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

m) Provisions (continued)

Significant accounting policies

Income Tax

Income tax expense comprises current and deferred tax calculated as per the Memorandum of Understanding (MOU) signed between Qatar Petroleum, General Tax Authority and Ministry of Finance dated 4 February 2020 regarding settlement of income tax applicable to some public shareholding companies listed on Qatar Stock Exchange. It is recognised in profit or loss.

Current Tax

Current tax comprises the expected tax payable or receivable on the taxable income or loss for the year, and any adjustments to the tax payable or receivable in respect of previous years. It is calculated on the basis of the tax laws enacted (Income Tax Law No. 24 of 2018) or substantively enacted at the reporting date in the State of Qatar. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. If applicable tax regulation is subject to interpretation, it establishes provision where appropriate on the basis of amounts expected to be paid to the tax authorities.

Deferred Tax

Deferred tax is recognised in respect of temporary differences arising between the carrying amounts of assets and liabilities reported in the company's financial statements and their respective amounts used for tax purposes. Deferred tax assets and liabilities are measured at the tax rates that are expected to apply in the year when the asset is realised or the liability is settled using tax rates based on tax laws that have been enacted (Income Tax Law No. 24 of 2018) or substantially enacted by the reporting date in the State of Qatar.

Deferred tax is not recognised as at the reporting date, the Company did not have significant temporary differences between the carrying amount of assets or liabilities on its statement of financial position and their respective amounts used for tax purposes.

n) Employees' end of service benefits

End of service gratuity plans

The Company provides end of service benefits to its expatriate employees in accordance with employment contracts and the Qatar Labour Law No. 14 of 2004. The entitlement to these benefits is based upon the employees' final salary and length of service, subject to the completion of a minimum service period, and are payable to the employees on termination of their employment with the Company. The expected cost of these benefits are accrued over the period of employment. The Company does not perform the actuarial valuation as required by International accounting standard 19 'Employee Benefits' as it estimated that such valuation does not result to a significantly different level of provision. The calculation of the provision is performed by the management at the end of each year, and any change to the projected benefit obligation at the year-end is adjusted in the provision for employees' end of service benefits in profit or loss.

The Company has no expectation of settling its employees' end of service benefits obligation within 12 months from the reporting date and, therefore, it has classified the obligation within non-current liabilities in the statement of financial position. The provision is not discounted to present value as the effect of the time value of money is not expected to be significant.

Pension plan

Under Law No. 24 of 2002 on Retirement and Pension, the Company is required to make contributions to a Government fund scheme for Qatari employees calculated as a percentage of the Qatari employees' salaries. The Company's obligations are limited to these contributions, which are expensed when due.

3. Basis of accounting (continued)

3.1 Significant accounting policies (continued)

o) Fair value measurement

'Fair value' is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the Company has access at that date. The fair value of a liability reflects its non-performance risk.

A number of the Company's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities.

When one is available, the Company measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as 'active' if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Company uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

If an asset or a liability measured at fair value has a bid price and an ask price, then the Company measures assets and long positions at a bid price and liabilities and short positions at an ask price.

The best evidence of the fair value of a financial instrument on initial recognition is normally the transaction price – i.e. the fair value of the consideration given or received. If the Company determines that the fair value on initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique for which any unobservable inputs are judged to be insignificant in relation to the measurement, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value on initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

4. Key sources of estimation uncertainty

Estimation uncertainty

The key assumptions concerning the future and other key sources of estimation uncertainty at the end of the reporting period, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below:

Provision for outstanding claims

Considerable judgement by management is required in the estimation of amounts due to policyholders and third parties arising from claims made under insurance contracts. Such estimates are necessarily based on significant assumptions about several factors involving varying, and possible significant, degrees of judgement and uncertainty and actual results may differ from management's estimates resulting in future changes in estimated liabilities.

In particular, estimates have to be made both for the expected ultimate cost of claims reported at the end of the reporting period and for the expected ultimate cost of claims incurred but not yet reported (IBNR) at the end of the reporting period. The primary technique adopted by management in estimating the cost of notified and IBNR claims, is that of using past claim settlement trends and loss ratios to predict future claims settlement trends with the support of external activities for certain line of business.

Claims requiring court or arbitration decisions are estimated individually. Independent loss adjusters normally estimate property claims. Management reviews its provisions for claims incurred, and claims incurred but not reported (IBNR) on a half yearly basis.

4. Key sources of estimation uncertainty (continued)

Estimation uncertainty (continued)

Provision for outstanding claims (continued)

The Company do not cover pandemics and are not liable to COVID-19 claims. However, for health insurance actuary has factored in the potential impact of the COVID-19 pandemic and allowed for a 5% (2020: 15%) margin on IBNR for the possible delay in reporting and deferment of medical services related to non-COVID claims as a result of the pandemic.

The outbreak of Coronavirus (Covid-19) continues to progress and evolve. The outbreak has had an impact on the demand and supply of healthcare services across the globe. New data on the spread of COVID-19 is still emerging. In addition, actions taken by governmental authorities and the healthcare system related to the COVID-19 pandemic are rapidly changing. Due to the limited information available on the pandemic, any analysis is subject to a substantially greater than usual level of uncertainty. These developments could impact estimated provisions and the assumptions may be revised significantly in 2021.

The management has given specific consideration to the relevant impact of COVID-19 on the qualitative and quantitative factors when determining the provision for outstanding claims this has resulted in recognition of provision as at 31 December 2021.

Going concern

Management has made an assessment of the Company's ability to continue as a going concern and is satisfied that the Company has the resources to continue in business for the foreseeable future. The Company has been profitable and it has positive net asset and working capital positions. Furthermore, management is not aware of any material uncertainties that may cast significant doubt upon the Company's ability to continue as a going concern. Therefore, the financial statements continue to be prepared on a going concern basis.

Unearned premiums

The provision for unearned premiums represents that portion of premiums received or receivable that relates to risks that have not yet expired at the reporting date. The provision is recognised when contracts are entered into and premiums are charged, and is brought to account as premium income over the term of the contract in accordance with the pattern of insurance service provided under the contract. Unearned premiums are calculated on a daily pro rata basis.

Impairment of receivable

The Company assess loss allowance for the insurance receivable using the lifetime ECL model. At each reporting date, the Company assesses whether the Company's insurance receivables are credit-impaired. While assessing whether the receivables are 'credit-impaired' the Company assesses whether one or more events that have a detrimental impact on the estimated future cash flows of the receivable balances have occurred.

As at the reporting date, the management's assessment has concluded that amounted to QR 10,707,057 (2020: 5,630,501) as of 31 December 2021 of the receivable balances were credit impaired.

Useful life of asset

The Company's estimate of useful economic lives of its property and equipment takes into account the renovation frequency of the asset and the future plans of the Company.

Impairment of non-financial assets

The Company assesses whether there are any indicators of impairment for all non-financial assets at each reporting date. All non-financial assets are tested for impairment when there are indicators that the carrying amount may not be recoverable. When value in use calculations are undertaken, management must estimate the expected future cashflows from the asset and choose a suitable discount rate in order to calculate the present values of those cash flows.

Allowance for impairment of financial assets

The Company has given specific consideration to the relevant impact of COVID-19 on the qualitative and quantitative factors when determining the significant increase in credit risk and assessing the indicators of impairment. This has resulted in staging downgrade of certain exposures and recognition of relevant ECLs and impairment allowances as disclosed in note 21.

Notes to the financial statements
As at and for the year ended 31 December 2021

In Qatari Riyals

5 Cash and cash equivalents

	2021	2020
Cash in hand	15,000	15,000
Cash at bank- current accounts (i)	5,786,105	32,441,066
- call account	54,354,981	45,373,552
Cash and bank balances as presented in the cash flow statement	60,156,086	77,829,618
Less: Allowance for impairment of cash at bank	(8,934)	(497)
Cash and cash equivalent	60,147,152	77,829,121

- (i) Cash held in bank current accounts earn no interest.

6. Financial investments

The carrying amounts of the Company's financial investments as at year end were as follows:

	2021	2020
<i>Investments measured at fair value through profit or loss (FVTPL)</i>		
- Quoted debt and equity securities held with banks (i)	282,315,775	252,210,790
- Quoted equity shares	138,370,382	113,246,044
	420,686,157	365,456,834
<i>Investments measured at fair value through other comprehensive income (FVOCI)</i>		
- Quoted debt securities (ii)	334,871,049	291,252,506
- Managed funds	55,601,000	55,601,000
- Unquoted shares	2,495	2,495
	390,474,544	346,856,001
Total Financial investments	811,160,701	712,312,835

- (i) These represent financial assets held with banks. These are acquired and incurred principally for the purpose of selling or repurchasing it in the near term or to take advantage of short term market movements.
- (ii) Debt securities at FVTOCI have stated interest rate of 1.625% to 10.5% (2020: 1.625% to 10.5%) and matured in one to nine years.

7. Insurance and other receivables

	2021	2020
Insurance contract receivables	283,191,732	255,108,213
Less: Allowance for impairment on premium receivables (Note 21)	(10,707,057)	(5,630,501)
	272,484,675	249,477,712
Accrued interest income	3,924,309	3,395,829
Staff advances	816,944	904,706
Others	4,628,088	4,207,118
	281,854,016	257,985,365

Notes to the financial statements

As at and for the year ended 31 December 2021

In Qatari Riyals

8. Insurance contract liabilities and reinsurance contract assets

	2021			2020		
	Gross	Reinsurers' share	Net	Gross	Reinsurers' share	Net
At January 1,						
Reported claims	586,352,915	(424,311,543)	162,041,372	847,872,574	(687,715,855)	160,156,719
Unearned premiums	267,687,618	(154,208,714)	113,478,904	214,389,545	(129,816,380)	84,573,165
IBNR and other technical reserves	374,612,086	(227,609,372)	147,002,714	254,980,373	(112,431,695)	142,548,678
Total	<u>1,228,652,619</u>	<u>(806,129,629)</u>	<u>422,522,990</u>	<u>1,317,242,492</u>	<u>(929,963,930)</u>	<u>387,278,562</u>
<i>Movements during the year</i>						
Reported claims	(34,503,393)	58,218,696	23,715,303	(261,519,659)	263,404,312	1,884,653
Unearned premiums	(11,063,243)	9,661,842	(1,401,401)	53,298,073	(24,392,334)	28,905,739
IBNR and other technical reserves	31,490,036	(19,132,931)	12,357,105	119,631,713	(115,177,677)	4,454,036
Total	<u>(14,076,600)</u>	<u>48,747,607</u>	<u>34,671,007</u>	<u>(88,589,873)</u>	<u>123,834,301</u>	<u>35,244,428</u>
At December 31,						
Reported claims	551,849,522	(366,092,847)	185,756,675	586,352,915	(424,311,543)	162,041,372
Unearned premiums	256,624,375	(144,546,872)	112,077,503	267,687,618	(154,208,714)	113,478,904
IBNR and other technical reserves	406,102,122	(246,742,303)	159,359,819	374,612,086	(227,609,372)	147,002,714
Total	<u>1,214,576,019</u>	<u>(757,382,022)</u>	<u>457,193,997</u>	<u>1,228,652,619</u>	<u>(806,129,629)</u>	<u>422,522,990</u>

8. Insurance contract liabilities and reinsurance contract assets (continued)

Claims development 2021

The following table shows the estimated cumulative incurred claims, including claims notified for each successive accident year at the end of each reporting period, together with cumulative payments to date:

	Accident year					
	2017 and before	2018	2019	2020	2021	Total
Estimate of cumulative claims						
At end of the accident year	2,719,937,603	214,267,373	448,246,973	80,327,811	550,476,827	-
One year later	3,080,397,123	499,174,155	729,570,840	567,564,887	-	-
Two years later	3,100,002,692	550,269,170	854,598,290	-	-	-
Three years later	2,954,242,956	512,860,312	-	-	-	-
Four years later	2,825,263,245	-	-	-	-	-
Current estimate of cumulative claims	2,825,263,245	512,860,312	854,598,290	567,564,887	550,476,828	5,310,763,560
Cumulative payments to date	(2,719,973,688)	(471,169,489)	(646,892,993)	(521,650,110)	(399,227,758)	(4,758,914,038)
Total cumulative claims recognized in the statement of financial position as of December 31, 2021	105,289,557	41,690,823	207,705,297	45,914,777	151,249,070	551,849,522

8. Insurance contract liabilities and reinsurance contract assets (continued)

Claims development 2020

The following table shows the estimated cumulative incurred claims, including claims notified for each successive accident year at the end of each reporting period, together with cumulative payments to date:

	Accident year					
	2016 and before	2017	2018	2019	2020	Total
Estimate of cumulative claims						
At end of the accident year	2,530,275,193	61,747,787	214,267,373	427,219,485	547,832,764	-
One year later	2,860,133,514	220,263,609	499,174,155	729,570,840	-	-
Two years later	2,893,459,270	206,543,422	550,269,170	-	-	-
Three years later	2,748,010,217	206,232,739	-	-	-	-
Four years later	2,616,998,031	-	-	-	-	-
Current estimate of cumulative claims	2,616,998,031	206,232,739	550,269,170	729,570,840	547,832,764	4,650,903,544
Cumulative payments to date	(2,517,722,995)	(194,428,376)	(456,973,664)	(507,231,809)	(388,193,784)	(4,064,550,628)
Total cumulative claims recognized in the statement of financial position as of December 31, 2020	99,275,036	11,804,363	93,295,506	222,339,031	159,638,980	586,352,916

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9. Related party disclosures

Related parties represent associated companies, shareholder, directors and key management personnel of the Company, and entities controlled, jointly controlled or significantly influenced by such parties. The significant related party transactions during the year were mainly in respect of insurance arrangements.

Related party transactions

Transactions with related parties included in the statement of income are as follows:

	2021	2020
<i>Qatar Petroleum and its affiliates:</i>		
Direct premium	<u>498,877,930</u>	<u>484,101,902</u>
Direct claims paid	<u>78,690,750</u>	<u>61,443,207</u>
Expenses incurred by Qatar Petroleum on behalf of the Company	<u>4,949,755</u>	<u>7,999,647</u>

Related party balances

Balances with related parties included in the statement of financial position are as follows:

	2021		2020	
	Receivables	Payables	Receivables	Payables
Qatar Petroleum and its affiliates	9,023,731	11,663,623	38,239,631	13,805,229
Less: Allowance on impairment of related party balances (Note 21)	<u>(185,046)</u>	<u>-</u>	<u>(445,874)</u>	<u>-</u>
	<u>8,838,685</u>	<u>11,663,623</u>	<u>37,793,757</u>	<u>13,805,229</u>

Compensation of key management personnel

The remuneration of directors and other members of key management during the year was as follows:

	2021	2020
Short-term benefits	10,228,180	13,937,616
Board member sitting fees (Note 18)	830,000	830,000
End of service and other benefits	<u>323,788</u>	<u>311,199</u>
	<u>11,381,968</u>	<u>15,078,815</u>

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10. Property and equipment

	Freehold Land	Building	Furniture and fixture	Office equipment	Computers	Vehicles	Total
Cost							
At January 1, 2020	88,529,983	60,685,329	222,080	315,696	18,919,343	585,200	169,257,631
Additions	-	4,646,837	32,499	195,625	1,958,092	-	6,833,053
At December 31, 2020 / 1 January 2021	88,529,983	65,332,166	254,579	511,321	20,877,435	585,200	176,090,684
Additions	-	-	59,077	77,726	813,454	386,800	1,337,057
At December 31, 2021	88,529,983	65,332,166	313,656	589,047	21,690,889	972,000	177,427,741
Accumulated depreciation							
At January 1, 2020	-	404,569	63,404	98,149	11,720,862	450,071	12,737,055
Depreciation charge for the year	-	2,596,599	63,202	35,983	489,006	39,551	3,224,341
At December 31, 2020 / 1 January 2021	-	3,001,168	126,606	134,132	12,209,868	489,622	15,961,396
Depreciation charge for the year	-	2,615,287	81,770	59,289	646,426	63,724	3,466,497
At December 31, 2021	-	5,616,455	208,376	193,421	12,856,294	553,347	19,427,893
Net carrying value:							
December 31, 2021	88,529,983	59,715,711	105,280	395,626	8,834,595	418,653	157,999,848
December 31, 2020	88,529,983	62,330,998	127,973	377,189	8,667,567	95,578	160,129,288

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11. Share capital

	Authorised Capital	Issued and fully paid up 2021	Issued and fully paid up 2020
Share capital (QR)	500,000,000	218,600,000	218,600,000
Number of shares of QR 10 each	50,000,000	21,860,000	21,860,000

During the year, the Company has declared and paid the annual dividend of QR 35,500,000 relating to profit for the year ended December 31, 2020. During the previous year, dividend of QR 14,373,231 were declared and paid from 2019 profits.

12. Legal reserve

As required by Qatar Commercial Companies' Law and the Company's Articles of Association, 10% of the profit for the year should be transferred to legal reserve. The Company may resolve to discontinue such annual transfers when the reserve totals 50% of the issued share capital. However, according to Qatar Central Bank (QCB) regulations, the reserve should be equal to 100% of the issued share capital.

This reserve is not available for distribution except in circumstances stipulated in the law.

13. General reserve

The amended Articles of Association of the Company requires that the balance of profit to be available, after the above mentioned transfer to the legal reserve, can be appropriated to a general reserve. Distributions to shareholders can only be made once the total of the legal and the general reserve reach QR 150,000,000. The balance under this reserve is not available for distribution, except in circumstances specified in the Articles of Association of the Company.

14. Fair value reserve

The fair value reserve comprises:

- the cumulative net change in the fair value of equity securities designated at FVOCI; and
- the cumulative net change in the fair value of debt securities at FVOCI until the assets are derecognised or reclassified. This amount is adjusted by the amount of loss allowance.

15. Due to insurance and reinsurance companies

	2021	2020
Payable to reinsurers	204,597,923	163,924,719
Deferred reinsurance commissions	17,098,821	13,891,725
	221,696,744	177,816,444

16. Employees' end of service benefits

Movements in the provision for Employees' end of service benefits are as follows:

	2021	2020
As at January 1	6,905,473	5,972,604
Provided during the year	1,249,878	1,614,080
Paid during the year	(315,203)	(681,211)
As at December 31	7,840,148	6,905,473

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17. Net claims incurred

	2021			2020		
	Gross	Reinsurers' share	Net	Gross	Reinsurers' share	Net
Claims paid	694,363,411	(412,044,800)	282,318,611	698,547,185	(404,176,508)	294,370,677
Change in outstanding claims (Note 8)	(34,503,393)	58,218,696	23,715,303	(261,519,659)	263,404,312	1,884,653
Change in IBNR and other technical reserve (Note 8)	31,490,036	(19,132,931)	12,357,105	119,631,713	(115,177,677)	4,454,036
Net claims incurred	691,350,054	(372,959,035)	318,391,019	556,659,239	(255,949,873)	300,709,366

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18. General and administrative expenses

	2021	2020
Salaries and other benefits	39,335,584	44,620,687
Professional and other fees	4,120,786	11,251,335
Office expenses	3,877,783	3,742,935
Depreciation (Note 10)	3,466,497	3,224,341
Board member sitting fees (Note 9)	830,000	830,000
Travel expenses	4,138	75,913
Advertisement and public relations	65,205	233,553
Investment management fees	4,031,821	2,102,083
Other expenses	1,372,827	2,282,493
	57,104,641	68,363,340

19. Income taxes

Current tax expense

	2021	2020
Current year	1,087,608	826,127
Changes in income tax relating to prior year	154,142	248,244
	1,241,750	1,074,371

The tax on the Company's profit before tax differs from the theoretical amount that would arise using the applicable tax rates as follows:

	2021	2020
Profit before tax	60,427,412	52,016,190
The applicable income tax rates	1.71%	1.425%
Tax calculated at the applicable income tax rates	1,033,913	741,231
Tax effect of expenses not deductible for tax purposes	53,695	84,896
Changes in estimates related to prior year	154,142	248,244
Income tax expense	1,241,750	1,074,371

The movement in the income tax provision were as follow

	2021	2020
As at 1 January	1,074,371	-
Provision made	1,241,750	1,074,371
Provision used	(1,074,371)	-
As at 31 December (1)	1,241,750	1,074,371

- (1) As per the Memorandum of Understanding (MOU) signed between Qatar Petroleum, General Tax Authority and Ministry of Finance dated 4 February 2020 regarding settlement of income tax applicable to some public shareholding companies listed on Qatar Stock Exchange amount calculated as above is payable to Gulf International Services Q.P.S.C. (Parent Company).

20. Fair values of financial instruments

Financial instruments include deposits, cash, investment securities, receivables, payables and certain other assets and liabilities.

The fair values of the financial assets and liabilities, with the exception of certain financial investments are not materially different from their carrying values.

The Company uses the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique:

- Level 1: quoted (unadjusted) prices in active markets for identical assets or liabilities;
- Level 2: other techniques for which all inputs which have a significant effect on the recorded fair value are observable, either directly or indirectly; and
- Level 3: techniques which use inputs which have a significant effect on the recorded fair value that are not based on observable market data

Notes to the financial statements

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20. Fair values of financial instruments (continued)

The Following table shows analyses of the fair values of the financial instruments by level of the fair value hierarchy

During the year ending 31 December 2021, there were no transfers between Level 1 and Level 2 in fair value measurements, and no transfers in and out of Level 3 fair value measurements.

As at 31 December 2021	FVOCI – debt instruments	FVPL – equity instruments	Amortized cost	Other financial liabilities	Total carrying amount	Level 1	Level 2	Level 3
Financial assets measured at fair value								
Financial assets at FVOCI								
Quoted debt securities and equities	334,871,049	-	-	-	334,871,049	334,871,049	-	-
Managed funds	55,601,000	-	-	-	55,601,000	55,601,000	-	-
Unquoted shares	2,495	-	-	-	2,495	-	-	2,495
Financial assets at FVTPL								
Equity instruments								
Quoted debt and equity securities held with banks	-	282,315,775	-	-	282,315,775	282,315,775	-	-
Quoted equity securities	-	138,370,382	-	-	138,370,382	138,370,382	-	-
Financial assets not measured at fair value								
Cash and cash equivalents	-	-	60,147,152	-	60,147,152			
Term deposits with maturities in excess of 3 months	-	-	85,638,070	-	85,638,070			
Insurance and other receivables	-	-	281,854,016	-	281,854,016			
Reinsurance contract assets	-	-	757,382,022	-	757,382,022			
Due from related parties	-	-	8,838,685	-	8,838,685			
Financial liabilities not measured at fair value								
Insurance contract liabilities	-	-	(1,214,576,019)	-	(1,214,576,019)			
Due to insurance and reinsurance companies	-	-	(221,696,744)	-	(221,696,744)			
Other liabilities	-	-	-	(17,153,495)	(17,153,495)			
Due to related parties	-	-	(11,663,623)	-	(11,663,623)			
	390,474,544	420,686,157	(254,076,441)	(17,153,495)	539,930,765			

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20. Fair values of financial instruments (continued)

As at 31 December 2020	FVOCI – debt instruments	FVPL – equity instruments	Amortized cost	Other financial liabilities	Total carrying amount	Level 1	Level 2	Level 3
Financial assets measured at fair value								
Financial assets at FVOCI								
Quoted debt securities and equities	291,252,506	-	-	-	291,252,506	291,252,506	-	-
Managed funds	55,601,000	-	-	-	55,601,000	55,601,000	-	-
Unquoted shares	2,495	-	-	-	2,495	-	-	2,495
Financial assets at FVTPL								
Equity instruments								
Quoted debt and equity securities held with banks	-	252,210,790	-	-	252,210,790	252,210,790	-	-
Quoted equity securities	-	113,246,044	-	-	113,246,044	113,246,044	-	-
Financial assets not measured at fair value								
Cash and cash equivalents	-	-	77,829,121	-	77,829,121			
Term deposits with maturities in excess of 3 months	-	-	85,197,938	-	85,197,938			
Insurance and other receivables	-	-	257,985,365	-	257,985,365			
Reinsurance contract assets	-	-	806,129,629	-	806,129,629			
Due from related parties	-	-	37,793,757	-	37,793,757			
Financial liabilities not measured at fair value								
Insurance contract liabilities	-	-	(1,228,652,621)	-	(1,228,652,621)			
Due to insurance and reinsurance companies	-	-	(177,816,444)	-	(177,816,444)			
Other liabilities	-	-	(13,805,229)	(25,104,245)	(25,104,245)			
Due to related parties	-	-	(13,805,229)	-	(13,805,229)			
	<u>346,856,001</u>	<u>365,456,834</u>	<u>(155,338,484)</u>	<u>(25,104,245)</u>	<u>531,870,106</u>			

21. Risk management

The risks faced by the Company and the way these risks are mitigated by management are summarised below.

Insurance risk

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

The above risk exposure is mitigated by diversification across a large portfolio of insurance contracts. The variability of risks is also improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

Frequency and amounts of claims

The frequency and amounts of claims can be affected by several factors. The Company underwrites mainly energy, fire and general accident, marine and medical risks. These are regarded as short-term insurance contracts as claims are normally advised and settled within one year of the insured event taking place. This helps to mitigate insurance risk.

Fire and general accident - Property

Property insurance is designed to compensate contract holders for damage suffered to properties or for the value of property lost. Contract holders could also receive compensation for the loss of earnings caused by the inability to use the insured properties.

For property insurance contracts the main risks are fire and business interruption.

These contracts are underwritten by reference to the replacement value of the properties and contents insured. The cost of rebuilding properties and obtaining replacement contents and the time taken to restart operations which leads to business interruptions are the main factors that influence the level of claims.

Marine

Marine insurance is designed to compensate contract holders for damage and liability arising through loss or damage to marine craft and accidents at sea resulting in total or partial loss of cargoes. For marine insurance the main risks are loss or damage to marine craft and accidents resulting in the total or partial loss of cargoes.

The underwriting strategy for the marine class of business is to ensure that policies are well diversified in terms of vessels and shipping routes covered.

Health

Health insurances is insurance against the risk of incurring medical expenses among individuals or the employees of corporate bodies. The strategy for the health class of business is to ensure that policies are written within the group and by proper cession.

Reinsurance risk

In common with other insurance companies, in order to minimize financial exposure arising from large claims, the Company, in the normal course of business, enters into agreements with other parties for reinsurance purposes. Such reinsurance arrangements provide for greater diversification of business, allow management to control exposure to potential losses arising from large risks, and provide additional capacity for growth. A significant portion of the reinsurance is affected under treaty, facultative and excess-of-loss reinsurance contracts.

21. Risk management (continued)

Insurance risk (continued)

Reinsurance risk (continued)

To minimize its exposure to significant losses from reinsurance insolvencies, the Company evaluates the financial condition of its reinsurance companies and monitors concentrations of credit risk arising from similar geographic regions, activities or economic characteristics of the reinsurance companies.

Reinsurance ceded contracts do not relieve the Company from its obligations to policyholders and as a result the Company remains liable for the portion of outstanding claims reinsured to the extent that the reinsurer fails to meet the obligations under the reinsurance agreements.

Concentration of risks

The Company's insurance risk relates to policies written in the State of Qatar only.

Sources of uncertainty in the estimation of future claim payments

Claims on general insurance contracts are payable on a claims-occurrence basis. The Company is liable for all insured events that occurred during the term of the contract, even if the loss is discovered after the end of the contract term. As a result, a larger element of the claims provision relates to incurred but not reported claims (IBNR) which are settled over a short to medium term period.

There are several variables that affect the amount and timing of cash flows from these contracts, these mainly relate to the inherent risks of the business activities carried out by individual policyholders and the risk management procedures adopted. The compensation paid on these contracts is the monetary awards granted for the loss suffered by the policy holders or third parties (for third party liability covers).

The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation values and other recoveries. The Company takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. The liability for these contracts comprise of provision for IBNR, provision for reported claims not yet paid and a provision for unexpired risks as at the reporting date. In calculating the estimated cost of unpaid claims (both reported and not), the Company's estimation techniques are a combination of loss-ratio-based estimates (where the loss ratio is defined as the ratio between the ultimate cost of insurance claims and insurance premiums earned in a particular financial year in relation to such claims) and an estimate based upon actual claims experience using predetermined formula where greater weight is given to actual claims experience as time passes.

Sensitivity of changes in assumption

The Company does not have any single insurance contract or a small number of related contracts that cover low frequency, high-severity risks such as earthquakes, or insurance contracts covering risks for single incidents that expose the Company to multiple insurance risks. The Company has adequately reinsured for insurance risks that may involve significant litigation. A +/- 10% change in the net claims incurred will have an increase/decrease of QR 31,839,102 on the statement of income (2020: QR 30,070,937).

21. Risk management (continued)

Insurance risk (continued)

Claims development

The Company maintains strong reserves in respect of its insurance business in order to protect against adverse future claims experience and developments. The uncertainties about the amount and timing of claim payments are normally resolved within one year.

Financial risk

The Company's principal instruments are investments at fair value through profit or loss, fair value through other comprehensive income, amortised cost investments, receivables arising from insurance and reinsurance contracts and cash and cash equivalents.

The main risks arising from the Company's financial instruments are interest rate risk, foreign currency risk, market price risk and liquidity risk. The Board reviews and agrees policies for managing each of these risks and they are summarized below:

Regulatory framework risk

Regulators are primarily interested in protecting the rights of the policyholders and monitor these rights closely to ensure that the Company is satisfactorily managing affairs for their benefit. At the same time, the regulators are also interested in ensuring that Company maintains an appropriate solvency position to meet unforeseen liabilities arising from economic disasters.

The operations of the Company are also subject to regulatory requirements within the jurisdictions where it operates. Such regulations not only prescribe approval and monitor the activities, but also impose certain restrictive provisions (e.g. capital adequacy) to minimize the risk of default and insolvency on the part of the reinsurance companies to meet unforeseen liabilities as these arise.

Foreign currency risk

Foreign currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates.

Management believes that there is minimal risk of significant losses due to exchange rate fluctuations and consequently the Company does not hedge its foreign currency exposure.

Other than balances in United States Dollars, to which the Qatari Riyal is pegged, there is no significant foreign currency assets or liabilities due in foreign currencies included in the financial statement.

Interest rate risk

Interest rate risk is the risk that the value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Floating rate instruments expose the Company to cash flow interest risk, whereas fixed interest rate instruments expose the Company to fair value interest risk.

The Company is exposed to interest rate risk on certain of its financial investment and deposits. The Company limits interest rate risk by monitoring changes in interest rates in the currencies in which its cash and interest bearing investments are denominated.

The following table demonstrates the sensitivity of the statement of income to reasonably possible changes in interest rates, with all other variables held constant.

The sensitivity of the statement of income is the effect of the assumed changes in interest rates on the Company's profit for the year, based on the floating rate financial assets and financial liabilities held at December 31, 2021.

21. Risk management (continued)

Financial risk (continued)

Interest rate risk (continued)

	Increase / decrease in basis points	Effect on profit for the year QR
2021	+ 25	1,047,326
2020	+ 25	1,035,994

Credit risk

Credit risk is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. For all classes of financial assets held by the Company, the maximum credit risk exposure to the Company is the carrying value as disclosed in the statement of financial position.

The Company seeks to limit its credit risk with respect to customers by monitoring outstanding receivables. On the other hand, three reinsurance companies account for 65% of the reinsurance balances receivable as of December 31, 2021 (2020: 61%).

The Company manages credit risk on its investments by ensuring that investments are only made with counter-parties that have a good credit rating. The Company does not have an internal credit rating of counter-parties and considers all counter-parties to be of the same credit quality.

The table below shows the maximum exposure to credit for the components of the statement of financial position. The maximum exposure is shown gross, before the effect of mitigation through the use of master netting.

	2021	2020
Cash at banks	60,132,152	77,814,618
Time deposits with maturities in excess of 3 months	85,785,441	85,199,794
Financial investments	811,160,701	712,312,835
Due from related parties	9,023,730	37,793,757
Reinsurance contract assets	366,092,847	424,311,543
Insurance contract receivables (Note 7)	283,191,732	255,108,213
	1,615,386,603	1,592,540,760

Credit Quality

The credit quality of financial assets is managed by the Company using external credit risk ratings. The Company follows external credit mechanism of Moody's and Fitch Group rating agencies for grading relationships across its investment portfolio and other financial instruments.

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21. Risk management (continued)

Financial risk (continued)

Credit risk (continued)

Credit Quality (continued)

All investments are assigned a rating in accordance with the defined criteria.

Investment Securities

	2021				2020			
Investment securities at FVOCI – Debt	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Not impaired (AAA to B- and NR)	262,801,370	72,069,679	-	334,871,049	206,040,219	85,212,287	-	291,252,506
Loss allowance	(2,152,950)	(5,746,375)	-	(7,899,325)	(163,422)	(9,216,395)	-	(9,379,817)
Carrying amount	<u>260,648,420</u>	<u>66,323,304</u>	<u>-</u>	<u>326,971,724</u>	<u>205,876,797</u>	<u>75,995,892</u>	<u>-</u>	<u>281,872,689</u>

Insurance receivables and related parties balances

The Company uses an allowance matrix to measure the ECLs on insurance receivables and related party balances

	2021			2020		
Past Due	Loss Rate	Gross Carrying amount	Loss allowance	Loss Rate	Gross Carrying amount	Loss allowance
Current	1.79%	174,402,144	2,480,283	0.9%	144,394,517	1,332,491
1 - 30 days	6.19%	11,137,551	722,644	4%	19,365,710	772,028
31 – 60 days	10.07%	5,962,886	778,193	12.3%	2,027,024	248,754
61 – 90 days	13.15%	3,214,335	596,900	15.1%	2,225,653	337,079
91 – 180 days	24.81%	4,433,356	1,070,012	18%	4,187,394	754,963
181 – 365 days	54.23%	2,845,165	1,569,076	53.1%	748,775	397,651
Above 365 days	100.00%	3,674,995	3,674,995	59.8%	3,737,488	2,233,409
		<u>205,670,432</u>	<u>10,892,103</u>		<u>176,686,561</u>	<u>6,076,375</u>

Loss rates are based on the actual credit loss experience over the past three years. The rates are multiplied by forward looking factors to reflect differences between economic conditions during the period over which the historical data has been collected, current conditions and the Company view of economic conditions over the expected lives of the receivables. Forward looking factors are based on actual and forecast macro-economic factors (primarily GDP) and is considered to be positive.

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21. Risk management (continued)

Financial risk (continued)

Credit risk (continued)

Credit Quality (continued)

Movement of expected credit losses

	2021			2020		
	Stage 1: 12-month ECL	Stage 2: Lifetime ECL	Total ECL	Stage 1: 12-month ECL	Stage 2: Lifetime ECL	Total ECL
<i>Balance at January 1</i>						
Debt securities – FVOCI	163,422	9,216,395	9,379,817	245,441	604,391	849,832
Bank balances and deposits	2,353	-	2,353	349,415	-	349,415
Due from related parties	445,874	-	445,874	4,927	-	4,927
Insurance contract receivables	5,630,501	-	5,630,501	7,225,615	-	7,225,615
	<u>6,242,150</u>	<u>9,216,395</u>	<u>15,458,545</u>	<u>7,825,398</u>	<u>604,391</u>	<u>8,429,789</u>
<i>Net re-measurement of loss allowance</i>						
Debt securities – FVOCI	1,989,538	(3,470,020)	(1,480,482)	(82,019)	8,612,004	8,529,985
Bank balances and deposits	153,950	-	153,950	(347,062)	-	(347,062)
Due from related parties	(260,828)	-	(260,828)	440,947	-	440,947
Insurance contract receivables	5,076,556	-	5,076,556	(1,595,114)	-	(1,595,114)
	<u>6,959,216</u>	<u>(3,470,020)</u>	<u>3,489,196</u>	<u>(1,583,248)</u>	<u>8,612,004</u>	<u>7,028,756</u>
<i>Balance at 31 December</i>						
Debt securities – FVOCI	2,152,960	5,746,375	7,899,335	163,422	9,216,395	9,379,817
Bank balances and deposits	156,303	-	156,303	2,353	-	2,353
Due from related parties	185,046	-	185,046	445,874	-	445,874
Insurance contract receivables	10,707,057	-	10,707,057	5,630,501	-	5,630,501
	<u>13,201,366</u>	<u>5,746,375</u>	<u>18,947,741</u>	<u>6,242,150</u>	<u>9,216,395</u>	<u>15,458,545</u>

21. Risk management (continued)

Financial risk (continued)

Credit risk (continued)

Credit Quality (continued)

The following table provides an age analysis of unimpaired insurance receivables as at year end:

			<i>Past due but not impaired</i>		
	<i>Total</i>	<i>Neither past due nor impaired</i>	<i>< 4 months</i>	<i>5 – 8 months</i>	<i>>9 months</i>
2021	283,191,732	78,064,579	118,042,831	43,542,161	43,542,161
2020	255,108,213	60,547,701	106,336,776	39,224,178	48,999,558

Unimpaired financial assets are expected, on the basis of past experience, to be fully recoverable. It is not the practice of the Company to obtain collateral over financial assets and all are, therefore, unsecured.

At 31 December 2021, the exposure to credit risk for insurance receivables by geographic region was as follows.

	Carrying Amount	
	2021	2020
Qatar	145,626,495	218,158,412
Other GCC	16,158,603	7,884,127
Europe	111,995,198	19,136,412
Asia	9,411,436	9,929,262
	283,191,732	255,108,213

The exposure to credit risk for debt securities at amortised cost, FVOCI and FVTPL at the reporting date by geographic region was as follows.

	Carrying Amount	
	2021	2020
Qatar	265,317,075	215,070,299
Other GCC	182,892,656	164,733,398
Europe	59,426,052	54,677,013
Asia	8,364,523	30,752,050
North America	-	2,791,836
	516,000,306	468,024,596

21. Risk management (continued)

Liquidity risk

Liquidity risk is the risk that the Company will not be able to meet its commitments associated with financial liabilities when they fall due.

Liquidity requirements are monitored on regular basis and management ensures that sufficient liquid funds are available to meet any commitments as they arise. A significant amount of funds are invested in local quoted securities.

The majority of time deposits held by the Company at the end of the reporting period had original maturity periods not exceeding one year.

The table below summarizes the maturity profile of the financial liabilities of the Company based on remaining undiscounted contractual obligations. Repayments which are subject to notice are treated as if notice were to be given immediately.

	2021				2020			
	Less than one year	More than one year	No term	Total	Less than one year	More than one year	No term	Total
Insurance contract liabilities	-	-	1,214,576,019	1,214,576,019	-	-	1,228,652,621	1,228,652,621
Reinsurance balances payable	221,696,744	-	-	221,696,744	177,816,444	-	-	177,816,444
Other liabilities	17,153,495	-	-	17,153,495	25,104,244	-	-	25,104,244
Due to related parties	11,663,623	-	-	11,663,623	13,805,229	-	-	13,805,229
	250,513,862	-	1,214,576,019	1,465,089,881	216,725,917	-	1,228,652,621	1,445,378,538

21. Risk management (continued)

Equity price risk

Equity price risk is the risk that the value of a financial instrument will fluctuate as a result of changes in market prices, whether those changes are caused by factors specific to the individual security, or its issuer, or factors affecting all securities traded in the market.

The Company's equity price risk exposure relates to financial assets whose value will fluctuate as a result of changes in market prices.

The Company limits equity price risk by maintaining a diversified portfolio and by continuous monitoring of its investments. The majority of the Company's equity investments comprise securities quoted on the Qatar Exchange.

A 10% change in the prices of equities, with all other variables held constant, would impact equity and statement of income by QR 13.83 million (2020: QR 13.08 million).

Capital management

The primary objective of the Company's capital management is to ensure that it maintains a strong credit rating and healthy capital ratios in order to support its business and maximise shareholders' interest. The Company manages its capital structure and makes adjustments to it, in light of changes in economic conditions. No changes were made in the objectives, policies or processes for the years ended December 31, 2021 and 2020. Capital comprises share capital, legal reserve, general reserve, investment revaluation reserve and retained earnings, and is measured at QR 690,090,465 (2020: QR 685,093,922).

22. Commitments and contingencies

a) Guarantees

The Company had contingent liabilities in respect of tender guarantees and other guarantees from which it is anticipated that no material liabilities will arise, amounting to QR 5,893,147 (2020: QR 8,594,966). As at the end of reporting period, time deposits amounting to QR 23,904,086 (2020: QR 23,704,883) have been provided as security for the guarantees.

c) Legal Claims

The Company, in common with the significant majority of insurers, is subject to litigation in the normal course of its business. As of the end of the reporting period, the result of the pending or threatened legal proceeding is unpredictable. No further disclosures are made to avoid prejudicing the position of the parties involved in the dispute.

23. Comparative information

The comparative figures presented have been reclassified where necessary to preserve consistency with the current period figures. However, such reclassification did not have any effect on the net profit or the total equity for the comparative period.

24. Impact of COVID-19

The coronavirus ("COVID-19") pandemic has spread across various geographies globally, causing disruption to business and economic activities. COVID-19 has brought about uncertainties in the global economic environment. The fiscal and mandatory authorities, both domestic and international, have announced various support measures across the globe to counter possible adverse implications.

Management is closely monitoring the situation and has activated its business continuity planning and other risk management practices to manage the potential business disruption COVID-19 outbreak may have on its operations and financial performance.

Management has considered potential impacts of the current economic volatility in determination of the reported amounts of the Company's financial and non-financial assets and there are considered to represent management's best assessment based on observable information. Markets however remain volatile and the recorded amounts remain sensitive to market fluctuations.

25. Subsequent events

There were no significant events after the reporting date, which have bearing on the understanding of these financial statements.

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