



## Complaint Appeal Form

AK-GI-FM-025

Rev. 0

Date: 24/06/2020

If you would like to escalate your complaint to Al Koot Grievance Committee, please complete the following details and return the signed form to Al Koot Insurance Building No. 44, Street No. 840, Al Rawabi Street, Doha, Qatar, P.O. Box. 24563 or via email to <s\_khalil@alkoot.com.qa>

Full name:	
Al Koot Policy ID:	Complaint Ref #:
Tel:	Email:

*I am not satisfied with an official response received from Al Koot Insurance and Reinsurance representative and would like to escalate my complaint to the Al Koot Grievance Committee.*

Please state your reasons for not accepting or not agreeing to the outcome received from our Complaints Department.

Signature: \_\_\_\_\_

Received by: \_\_\_\_\_

Date:     /     /

date:     /     /

Al Koot Complaint Procedure is available in Al Koot website <[www.alkoot.com.qa](http://www.alkoot.com.qa)>

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