

## AL KOOT INSURANCE AND REINSURANCE COMPANY

## **Quality Policy Statement**

Al Koot Insurance and Reinsurance Company seeks to be the premier insurance service provider for the Energy, Oil & Gas, Construction, Marine and Medical & Group Life sectors in Qatar. To achieve this goal we are obligated to implementing, maintaining and continually assessing our operational systems and processes.

We are wholly committed to our quality policy, which is in place to ensure our services fully meet the requirements of our customers at all times. Our goal is to achieve a complete satisfaction of customers through continual improvement of our products, services and processes by monitoring and measuring the effectiveness of our Quality Management System.

Within this policy, we are committed to operate our Company under the disciplines and control of a Quality Management System to satisfy applicable client requirements, legal requirements, and the requirements of International Standard ISO 9001:2015. The organization has defined objectives needed to ensure that the requirements of this policy are met and that continual improvement is achieved and this is monitored during the Management Review.

The management of Al Koot Insurance and Reinsurance Company ensures that this policy is well communicated, understood, and applied throughout the organization.

## (Approved by CEO)

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AHMED RAFEE AL-EMADI Chief Executive Officer Al Koot Insurance & Reinsurance Company

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